



Internal/External Job Posting Multicultural Victim Services Worker



POSITION: Multicultural Victim Services Worker

DEPARTMENT: Family and Settlement Services

of POSITION: 2

POSITION FUNCTION:

Under the direction of the Manager of Violence Prevention Programs, the Multicultural Victim Services Worker (MVSW) provides direct services to clients, including: criminal justice information and support, safety planning, information and referrals, emotional and practical support. The MVSW ensures that the services provided are sensitive to the social, cultural, linguistic and economic values of clients who are victims of crime. It is important that the MVSW has an understanding of the dynamics of gender-based violence, intersectionality and experiences of oppression and racism faced by immigrants, refugees and people of colour; and vast knowledge of community resources and services.

QUALIFICATIONS:

- Will possess and bring to the position a combination of education, skills, experience and knowledge of issues and services relating to crime victimization; the anti-violence sector; trauma informed practice; criminal justice system; community resources.
- Degree in Social Work, Criminology and/or related field, or combination of education, training and experience.
- Have 3-4 years of experience working in the victim services/anti-violence sector as a frontline worker; experience in advocating with and on behalf of clients; experience in assisting with CVAP Application, Victim Impact Statement, notification registration; experience in providing public awareness presentations; and experience working with people of diverse backgrounds
- Have excellent interpersonal, advocacy and organizational skills, time management skills, and communication skills in verbal and written English language
- Have the ability to be empathetic and sensitive to people with other languages and cultures; ability to work independently and as part of a team; flexibility/adaptability; high degree of self-awareness and commitment to self-care
- Excellent knowledge of standard office equipment and software applications (word-processing, database.)

DESIRABLE SKILLS/EXPERIENCE:

- Access to a vehicle
- Additional language capacity: Arabic, Dari, Farsi, Korean, Punjabi, Vietnamese.
- Experience working with the justice system

OTHER REQUIREMENT:

- Current and satisfactory Criminal Record Check



HOURS: Full-time and Part-time position are available.

- 35 hrs per week (Full-time)
- 14 hrs per week (Part-time)

STARTING PAY: \$22.49 – \$25.31 per hour, based on prior experience and training

A competitive benefits package is provided with contracts of at least 1 year in length which offer a minimum of 17.5 hours of work per week.

RESUMES TO: MOSAIC
Attn: Perminder Flora, Manager of Violence Prevention Programs at
pflora@mosaicbc.org

To be considered for this position, candidates must include a cover letter demonstrating relevant work experience and training in victim services.

Please reference “**Multicultural Victim Services Worker**” identify full-time or part-time in the subject line of your application (resume and cover letter via email). No telephone calls please.

DEADLINE: Posted until filled

NOTE: Only those selected for an interview will be contacted.

POSTING DATE: May 17th, 2019

MOSAIC is committed to promoting equal employment opportunities for all members of the community

