



Internal/External Settlement Worker



POSITION: Settlement Worker

DEPARTMENT: Family and Settlement Services

POSITION FUNCTION:

Under the supervision of Coordinator/Manager, Settlement Worker is responsible for providing direct client service and program delivery support for MOSAIC Newcomers and Community Building Program in Vancouver, Burnaby, Tri-cities and Surrey.

MINIMUM QUALIFICATIONS:

- Have 2 or more years of experience in working with immigrants and refugees;
- Have 2 or more years of experience in social service delivering individual settlement counselling session, presentation, group facilitation and community outreach; experienced in establishing professional and confidential boundaries with clients;
- Have a Bachelor's degree in Social Services, Humanities, Social Work or Counselling, or a diploma with equivalent life/work experience;
- Will be fluent in **Punjabi, Hindi and English (speaking, listening, reading and writing)**;
- Will be knowledgeable about experiences of immigrants and refugees;
- Will be knowledgeable about the Canadian legal, political, cultural, labour, educational, and economic systems, relating to a specific ethno-cultural minority community and the community resources that are available for clients;
- Will possess a working knowledge of standard office equipment and software applications (word processing and spreadsheets);
- Be empathetic, respectful and discreet; able to remain tactful and patient during stressful situations;

DESIRABLE QUALIFICATIONS:

- Understanding of social justice issues in a community setting
- Strong knowledge of the settlement and integration process and issues
- Strong presentation and group facilitation skills
- Strong cross-cultural communication skills
- Experience working with individuals from diverse cultural backgrounds



OTHER REQUIREMENTS

- Current and satisfactory Criminal Record Check

HOURS: 30 Hours/week

STARTING PAY: \$ 22.49 - \$24.58 per hour, based on experience

A competitive benefits package is provided with contracts of at least 1 year in length which offer a minimum of 17.5 hours of work per week.

Term Indefinite

RESUMES TO: MOSAIC

ATTN: Naz Gurbuz, at ngurbuz@mosaicbc.org

Please reference "Punjabi/Hindi Speaking Settlement Worker" in the subject line of your application (résumé and cover letter via email). No telephone calls please.

DEADLINE: June 13, 2019

NOTE: Only those selected for an interview will be contacted.

Posting Date: May 30, 2019

MOSAIC is committed to promoting equal employment opportunities for all members of the community.

