

# Online Learning for Temporary Foreign Workers

Gain communication skills and confidence!



## Handling Conflict

Conflict happens. It is inevitable and can be intimidating or overwhelming. If you are like most of us, you try hard to avoid it. When it happens, most of us are not comfortable dealing with it. This module will help you understand and learn negotiation skills in resolving conflicts.

**Course is offered weekly at no cost to participants.**  
August 2019 to March 2020.

**For Temporary Foreign Workers and Caregivers who have:**

- Commitment to engage in an individualized online learning plan
- Adequate English language skills (preferably CLB 6) to participate actively in the program
- Access to a computer device and internet

**To register:**

**Email:** [tfwonline@issbc.org](mailto:tfwonline@issbc.org)

**Online:** <http://bit.ly/tfwonline>

**Call:** 604-684-3599 ext. 1272