

Situational Interview Questions

What is a Situational interview question?

Sometimes, employers present problematic scenarios that require solutions. These are referred to as situational questions - not real situations that have happened, but (hypothetical) situations that **could** happen in your next job.

You need to demonstrate your **analytical and problem solving skills** in your answers. The employer wants to hear how you think through a problem.

Remember: Do not answer this question too quickly. Try to take a few moments to consider the situation before you answer.

Here are some examples of situational questions:

- You have been working on a project for over a month and are about to finish writing the report. Suddenly you realize some very important facts that should be included in this project have been overlooked. What would you do in this situation? **OR** what would you do if this happened?
- You are working on a group project with your colleagues. While the deadline is getting closer, the group still cannot agree on how the project should be completed and one of the members is simply not doing his share. What would you do in this situation?
- A client (customer) has been using the products and services of our company (organization) for three years and noticed some changes in the way business is being conducted in our field. The client is making an inquiry about these changes. What would you tell this client?
- You have heard that one of your clients has complained to your supervisor because he is dissatisfied with your work. What would you do in this situation?