

COVID-19 Resources

1. Health Resources:

- [Vancouver Coastal Health Authority \(VCH\) COVID 19:](#)
- VCH Hotline: **1-888-COVID19** (1-888-268-4319) or via text message at **604-630-0300**. (110 languages)
- [COVID-19 Health Resources \(UBC\) \(5 Languages\):](#)
- [North American Collaborative Resource – the COVID 19 Literacy Project](#) (35 languages)
- [Public Health Agency of Canada](#)

2. Food, Housing, Shelter Resources and others:

- [City of Vancouver's - COVID 19 Resources](#)

Also provides links to essential information on health; food; shelter; housing and links to information from the Federal and Provincial Governments
Call 311 for multilingual supports

3. Small Businesses

- [City of Vancouver Business COVID 19 Supports](#)

Call 311 for multilingual supports

4. Other Related Resources:

- Province of BC's new information hotline dedicated solely to answering non-medical questions about COVID-19:

1-888-COVID19 or 1-888-268-4319/staffed from 7:30 a.m. to 8 p.m./10 languages.

Service providers at the new phone line will help answer questions about travel recommendations, social distancing, and what kinds of support, resources and assistance are available from the

- All government information on COVID-19 that is available in eight languages. This includes: Traditional Chinese, Simplified Chinese, Punjabi, French, Farsi, Arabic, Tagalog, and Korean.

<https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support>

- [AMSSA \(Affiliation of Multicultural Societies and Service Agencies of BC\)](#)

5. How you can help

- City of Vancouver: [Give a Hand Vancouver](#), accepts community offers from businesses and organizations
- United Way: [iVolunteer.ca](#) to volunteer

6. Need Help:

- United Way's Local Love in a Global Crisis: <https://www.uwlm.ca/>
- In Our Hearts –Community Response Fund: <https://www.vancouverfoundation.ca/covid19>
The Community Response Fund was launched by four partners with a long history of building strong communities: Vancouver Foundation, Vancity credit union, United Way Lower Mainland, and the City of Vancouver.

7. Innovative Community Supports from Vancouver Immigration Partnership Members:

- [Advertise your business or nominate your favourite local business for Adopt my Shop](#) – (Minna Van, Westcoast Technology Innovation Foundation). (Note: multilingual staff will work with you to add your information to the site)
- [Covidmaps.in](#) web-app featuring information about stores in your neighborhood where you can get your essentials. Sanjeev Rao and team (Emily Carr University of Art and Design Students)