

# MIGRANT WORKERS PROGRAM



## MOSAIC

Migrant Workers Hub  
200 - 7134 King George Blvd.  
Surrey, BC V3W 5A3

Monday - Saturday  
From 9:00 am - 5:00 pm

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[www.mosaicbc.org/mwp](http://www.mosaicbc.org/mwp)

Canada 

Funded by the Government of Canada's Migrant Worker Support Network

## What does this program offer?

### Not-for profits

- Working together to enhance the knowledge and capacity of supporting organizations to meet the needs of migrant workers and/or employers.

### Migrant Workers

- Educating migrant workers about their rights and accessible services and resources;
- Providing a trusted channel to bring forward issues or allegations of abuse or wrongdoing;
- Assisting in filing complaints from Employment Standards Branch and WorkSafeBC;
- Support with the vulnerable open work permit application;
- Info sessions, resource fairs, and workshops.

### Employers

- Supporting employers in understanding the conditions and requirements of the Temporary Foreign Worker Program.

## Examples of abuse or risk of abuse

### Experiencing abuse

- Worker is threatened by their employer if they complain about their health or work conditions;
- Employer is not paying wages owed to the worker;
- Worker is forced to work in an unsafe environment.

### Risk of abuse

- Worker will be at risk of further abuse if returned to same employer;
- Worker may not be directly experiencing abuse but may be in a situation where co-workers are being abused by their employer.

## TIP LINES

**Health Line** 811 | **Employment Standards Branch** 1 800 663 3316  
**WorkSafeBC** 1 888 967 5377 | **Emergencies** Dial 911  
**Service Canada Confidential Tip Line** 1-800-602-9448  
**Online Fraud Reporting Tool** [www.canada.ca/en/employment-social-development/services/foreignworkers/fraud.html](http://www.canada.ca/en/employment-social-development/services/foreignworkers/fraud.html)