



Internal/External Job Posting

Enhanced Settlement Services (ESS) Worker

Gender-Based Enhanced Settlement Program

Location - Surrey and Burnaby

POSITION: Enhanced Settlement Services (ESS) Worker

DEPARTMENT: Family and Settlement Services

POSITION FUNCTION:

The Enhanced Settlement Services (ESS) Worker will provide services for newcomer women and families in the Surrey and Burnaby areas who have experienced, are impacted by or are at risk of relationship and family violence. The services provided will be in response to the diverse needs of newcomer women and families and will include counselling support and psychoeducation, settlement services, information and orientation workshops, advocacy, and referrals. The ESS Worker will prioritize the safety and wellbeing of newcomer families especially of women and children and ensure that support provided is sensitive to the social, cultural, linguistic and economic values of individuals and families being supported; the worker will support clients in building healthy relationships, navigating family relationship dynamics during the integration process, and empowering them towards resiliency and successful integration into their community. The ESS Worker will work collaboratively through an Integrated Services Approach with MOSAIC's Family and Settlement Services, as well as with other MOSAIC services staff.

QUALIFICATIONS:

- A bachelor's degree in Social Work or related field, or combination of relevant education, training, and experience
- 3 to 4 years of experience working in the anti-violence sector as a frontline worker; strong working knowledge of cultural awareness of settlement integration issues facing vulnerable newcomer women and families.
- Knowledge about dynamics of gender-based violence; anti-violence sector; trauma informed practice; issues impacting immigrant, refugee and visible minority populations; community resources, programs and services
- Excellent counselling skills, group facilitation skills, advocacy skills and organizational skills
- Experience in providing individual and group counselling support
- Experience in developing and delivering workshops
- Experience advocating with and on behalf of clients, experience working with people of diverse backgrounds and ability to be empathetic and sensitive.
- Ability to work independently and as part of a team
- Flexibility/adaptability
- High degree of self-awareness and commitment to self-care
- Good communication skills in verbal and written English language
- Proficiency with standard office equipment and software applications
- Car ownership is an asset
- Additional language is an asset, particularly Arabic, Farsi/Dari, Pashto, Punjabi, Hindi
- Current and satisfactory Criminal Record Check

HOURS: 28 hours per week (Indefinite, depending on funding)

STARTING PAY: \$23.43-\$26.43/hour based on experience.

A competitive benefits package is provided with contracts of at least 1 year in length and which offer a minimum of 17.5 hours of work per week.

RESUMES TO: Attn: **Shivani Raheja** – Coordinator, Enhanced Settlement Programs at sraheja@mosaicbc.org

To be considered for this position, candidates must include a cover letter demonstrating relevant work experience and training in the anti-violence sector and supporting newcomer families and women.

Please mention **“ESS Support Worker”** in the subject line of your application and submit via email (WORD / PDF format).

DEADLINE: Until position is filled.

NOTES: Only those selected for an interview will be contacted. Before applying, you must be legally permitted to work in Canada through citizenship or permanent resident status. If you have a work permit, please ensure that it allows you to work for the duration of this position.

POSTING DATE: September 1, 2022.



MOSAIC is committed to promoting equal employment opportunities for all members of the community